

# Weekly Focus

Kevin L. Miller, Executive Director

*The mission of the Opportunities for Ohioans with Disabilities Agency is to ensure individuals with disabilities achieve quality employment, independence and disability determination outcomes through integrated services, partnerships and innovation.*

## OOD Performance Progress

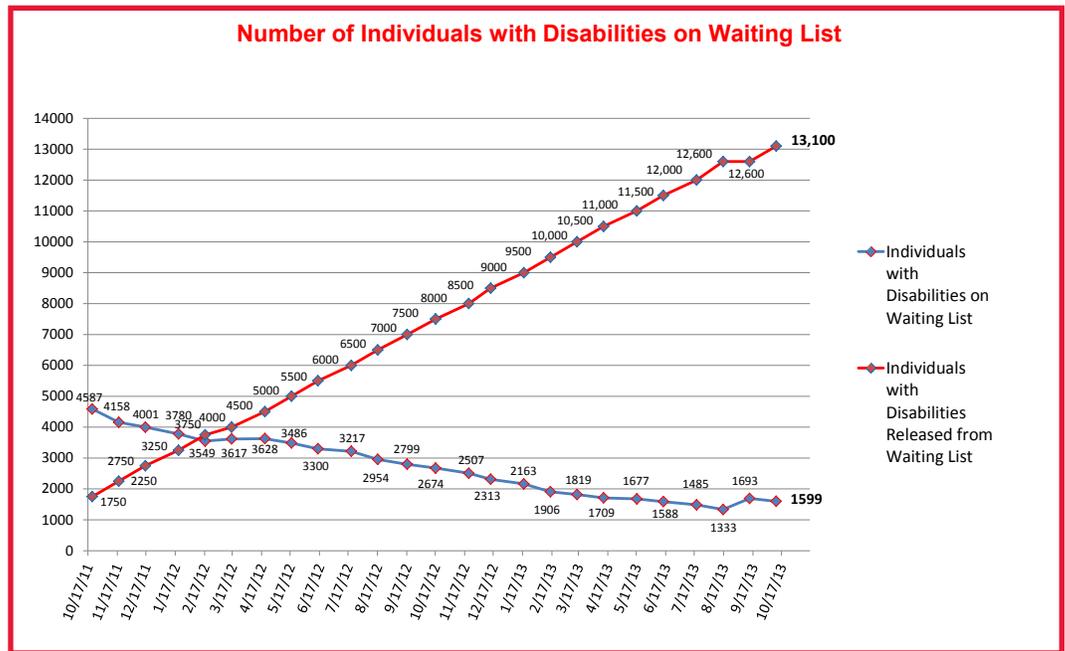
The OOD Performance Scorecard validates many of the recent stories in the *Weekly Focus* that describe the hard work and dedication of the OOD staff.

The Division of Performance and Innovation recently completed data review that speaks to the many successes of OOD since Federal Fiscal Year (FFY) 2011. I am including this Scorecard as part of this week's *Weekly Focus* because I believe it is important for everyone to see the progress being made.

All too often it seems like I am pushing staff outside of their comfort zones. My response: Guilty as charged. I firmly believe that pushing people has achieved results. I have come to understand that being pushed is when true learning and growth occurs.

Certainly I appreciate all of the hard work the Division of Disability Determination (DDD) has done which is reflected in their numbers. With fiscal realities what they are, it is a wonderful reflection on every DDD staff member when you achieve your goals by more than 5% with a decreased budget. But yet, that is only one measure. When coupled with your decrease in cost per case, increased productivity, and reduced processing time, your achievements are praiseworthy to say the least.

On the Vocational Rehabilitation (VR) side of OOD, the work that each of you have done in the past year is also tremendous. While making strides to reduce the Order of Selection Waiting List, VR was able to reduce



eligibility decision wait time, while serving more people and writing 50% more plans. Additionally, the implementation of the fee schedule for VR services has had significant impact on controlling costs.

As I have said many times, I believe in persistence. Things rarely change overnight but as long as our vision of what we want OOD to be is applied daily, we will achieve the results we want. Thank you again for your hard work and dedication.

You can see the OOD Performance Scorecard on page 3.

## Medicaid Expansion Approved

Expansion of Medicaid was approved this week through the Controlling Board. Their approval allows spending that essentially expands Ohio's Medicaid eligibility up to 138% of the federal poverty level.

John McCarthy, Director of Ohio Medicaid, submitted a Controlling Board request seeking authorization to spend federal-only funds to extend Medicaid coverage on behalf of Governor John Kasich's Administration.

The seven-member panel voted 5-2 to approve the Department of Medicaid request to spend federal funds totaling \$561.7 million in FFY 2014 and nearly \$2 billion in FFY 2015 to extend program eligibility. The expansion would be 100% federally-funded for the first three years, and bring in an estimated \$13 billion in federal money over seven years.

More information on expansion efforts is located on the Ohio Health Transformation [website](#).

## GCPD Awards

The Governor’s Council on People with Disabilities (GCPD) Annual Meeting took place at the 2013 *DisAbility Jobs Summit*. This special event allowed the GCPD the opportunity to thank and recognize some of the people and groups that have provided exceptional customer service throughout the year.

Recipients of this year’s awards:

### Employer of the Year

- King’s Island
- Newell Rubbermaid
- Tractor Supply Store #672

### Best Practices Award

- Goodwill Easter Seals Miami Valley
- Vocational Guidance Services
- Wright Patterson Air Force Base Diversity and Inclusion Office

### Advocacy Awards

- Matt Morris
- Mike Mohnicky

### Maureen Fitzgerald Leadership Award

- My Triumph Team

### Karla Lortz Scholarship Award

- Jason Skaggs

### Legislator of the Year

- Senator Kevin Bacon
- Representative Michael F. Curtin
- Representative Cheryl L. Grossman

Special thanks goes to this year’s keynote speaker Deborah Kendrick, the TAC Choir, the Ohio State Highway Patrol Color Guard, and all of those involved in making this a memorable meeting.

Congratulations to all those who received awards!

## CCC Update

The last few CCC events have been exciting and very rewarding. The Books, Bakes and Bucks at the 150 building and the Vendor Fair and Penny Wars at the 400 building were extremely successful! The field offices have sent in money they raised at their wonderful cookie fundraisers and silent auction events.



*How clever is this? The Dayton office held a silent auction for CCC based on the new OOD name, with mystery packages entitled F-OOD, G-OOD, H-OOD, M-OOD, AND W-OOD. It was "OOD"-les of fun!*

OOD’s goal is \$79,812 and at this point, we have raised more than \$83,000 and we are still going strong. The field offices continue to hold fundraising events. You can submit paper pledge cards and online pledge forms through the end of November.

If you have any questions about pledging online or need a paper pledge card, please contact Heidi Block at 614-438-1967 or Roschelle Holcomb at 614-438-1966.



*The Craft Show at the 400 Building provided some great shopping opportunities and also raised funds for CCC.*



For more information or questions on stories in this publication, please call the Office of Communications at 614.438.1476.

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**Disability Determination**

METRICS		FFY 2011	FFY 2013	% Change
Financial	BUDGET (millions)	88	76	-13.6%
	COST PER CASE	\$411	\$383	-6.8%
Human Resources	TOTAL FULL-TIME STAFF	661	454	-31.3%
	MEDICAL CONTRACTORS	84	82	-2.4%
Case Processing	OVERALL GOAL	204,746	205,756	0.5%
	OVERALL RECEIPT	209,533	197,398	-5.8%
	OVERALL CLEARANCE	211,857	206,137	-2.7%
	AGENCY PENDING	52,180	38,084	-27.0%
	PRODUCTIVITY PER WORK YEAR	320.4	387.5	20.9%
	AVERAGE PROCESSING TIME (days)	96.5	85.3	-11.6%
Outcomes	INITIAL COMBINED ACCURACY	97.90%	99.10%	1.2%
	ALLOWANCE RATE	30.40%	32.60%	7.2%

**Vocational Rehabilitation**

Case Processing	WAIT LIST	4,364	1,966	-54.9%
	RELEASED FROM WAIT LIST	1,750	10,850	520.0%
	AVERAGE ELIGIBILITY DECISION WAIT TIME (days from referral)	90	68	-24.4%
	ELIGIBILITY DECISIONS MADE	14,917	17,080	14.5%
	SERVICE PLANS WRITTEN	6,467	10,838	67.6%
	ELIGIBLES and SERVED* (* FFY 12)	36,523	39,503	8.2%
Outcomes	TOTAL REHABILITATIONS	3,373	3,710	10.0%
	REHABILITATION RATE	44.70%	40.17%	-10.1%
	AVERAGE WAGE	\$11.11	\$10.26	-7.7%
Accountability	2004 and 2008 MONITORING FINDINGS <i>(US Department of Education RSA Program Findings w/ Corrective Action)</i>	4	0	-100.0%
	PERFORMANCE IMPROVEMENT PLAN <i>(US Department of Education RSA Performance Standards Compliance)</i>	YES	NO	
	PROVIDER FEE SCHEDULE	NO	YES	

**Operations**

Capital	FIELD OFFICE (RENT) LOCATIONS	34	14	-58.8%
	FACILITY RENT / OPERATIONS	\$1.3 Million Annual Savings		
Resources	IT RESOURCE CONSOLIDATION	\$1.3 Million Bi-Annual Savings		
	TRAVEL COSTS <i>(FFY 2011 are CY 10 Costs; FFY 2013 are CY 12 Costs)</i>	\$612,916	\$279,859	-54.3%