

Program Planning Committee Meeting Minutes February 19, 2014

Commissioners

Chair Jack A. Licate, Ph. D., Michelle Dillingham, Commissioner, Commissioner Jermaine Brown, Jacqui Romer-Sensky, Commissioner

Staff: Kevin Holtsberry, Communications Chief, Aneesa Locke-Hines, Assistant Deputy Director, BSVI, Jon Hackathorn, Business Relations Manager, Rhonda Tanner, Assistant Deputy Director, DDD, Raivo Murnieks, Deputy Director, Performance and Innovation.

Guests: Kay Grier, OSILC, Art Schlesinger, Ohio SILC, Gene Leiber, OSILC,

Teleconference: Mark Seifarth, former Commissioner and DD Council, Employment Committee.

Approval of Agenda

Commissioner Brown moved to approve the agenda, seconded by Commissioner Dillingham. Motion carried.

Independent Living

The Statewide Independent Living Council (SILC) has developed a lean framework of timelines for implementing the 2014-2016 State Plan for Independent Living (SPIL). Infrastructures for reporting and data capturing will be developed. Staff has reviewed what has worked well in the past with the Centers for Independent Living (CILs), Community Centers for the Deaf (CCDs) and the Personal Care Attendant (PCA) programs and is moving forward. The SILC reframed the structure that is in place of providing technical assistance and statewide oversight of the Independent Living (IL) program. A survey monkey is being drafted and finalized with agreement from all CILs. The survey monkey has goals, objectives, and activities that were identified in the new SPIL and this will give everyone the opportunity to have them enter data. Data will also be able to be extracted. Ten of the 12 CILs are using the new data retrieval system. A consultant has been hired to work with the CILs, and SILC to extract data and numbers that can be provided to OOD. These tools are in place to provide better information to the SILC, CILs and OOD staff about what the SILC, CILs are doing and how it relates to the new SPIL.

Ms. Hines explained the timeline document and the acronyms. There are unspent funds from program year 2012 and 2013 regarding Innovation and Expansion. The budget is being finalized and funds will be allocated based upon mutual agreement between SILC and the Designated State Unit (DSU).

Ms. Hines reported the purpose of conducting an audit is to understand what the current state is and what is needed to move forward to make sure we are being supportive and the funds are being supportive of the SILC's function. The audit provides a comprehensive look at how the program is functioning from both a fiscal perspective and a programmatic perspective.

Commissioners requested a one page executive summary to go along with the dashboard when reporting on future SPIL updates.

Commissioners inquired about cost savings measures. OSILC's Executive Director Kay Grier stated OSILC reallocated Part B funds towards the CILs to draw down more Innovation and Expansion funds. The SILC also contributed \$73,000 of its state funding to the CILs to help increase their funding base.

There are about 70 counties unserved by the CILs. One of the projects going on nationwide is the Association of Programs of Rural Independent Living has embarked on a nationwide survey. They are surveying all the CILs to approach the government for more funding for IL. They are basing it on what does it really cost to run a CIL. The Federal number is around \$250,000 to open a CIL.

Business Initiatives

Business Relations Manager (BRM) Jon Hackathorn distributed the agency's Scorecard and provided highlights specific to business relations management. One person doing business relations was not going to be adequate or effective in the outcomes we wanted for employment of individuals with disabilities. We hired Business Sourcing Analysts (BSA) regionally on January 13. The VR Deputy Director and the BRM met and created a checklist for the BSAs. The BSAs are meeting with area office supervisors, counselors and partners that help OOD with placement to get an assessment of OOD's operations in their particular area and to identify opportunities for growth and improvement with employers. The Scorecard reflects the steps OOD is taking to get outcomes including putting additional people in the field, making new enhancements to run the agency efficiently and processing the flow of information about an incoming job and placement of a consumer.

Deputy Director Updates

VR Deputy Director Pugh reported VR has seen increases in employment outcomes. We are changing our business model in a variety of ways.

Commissioners asked if an employer calls and asks for 10 people to be hired, is VR in a position to say yes. The Business Relations team and VR are working towards that goal. System enhancements are being put in place to help us be more efficient.

Commissioner Brown will be the liaison to the Business Relations Manager and his work with the businesses.

Information about the Central Ohio Workplace Initiative (COWI) was presented. The goal is 70 placements and we currently have 12 placements as of today.

Deputy Director Pugh stated employers have a need and VR can fill the need. VR and the Business Relations team are working to serve businesses as a customer. The BSAs will help with this. They will look at labor market information in their respective areas. There is a lot of front-end work that needs to be done. We also need to verify how we are doing through reports and quality assurance.

Commissioners asked how does the Order of Selection affect the work. Deputy Director Pugh responded we are 900 people away from eliminating the Significantly Disabled (SD) waiting list. Eliminating the waiting list allows us to work with business partners to source new employees and to support employees that have disabilities that have had an onset with age or a variety of things to maintain their employment.

BRM Hackathorn stated seven percent of hiring that federal contractors will do is to be with individuals with disabilities. This is very exciting and beneficial to the agency and consumers.

RSA Monitoring Report

BVR Deputy Director Pugh reported OOD has not received the final Monitoring report. RSA has reviewed the new models of contracts that OOD developed in the inter-agency transfer model. Contractors are moving forward with the new contract model, with the exception of three contractors.

VR continues to address the areas in the Draft RSA Monitoring report. For example, how we fund the Personal Care Attendant Program, Independent Living, etc. We do anticipate there will be a corrective action plan that we will need to engage with the federal government.

VR State Plan Public Forums

Community Relations Liaison Shirley Marchi is working with VR to schedule the forums. The PowerPoint is being developed. At the Public Forums we will be talking about how we purchase services off of Medicare rates and are considering moving to Medicaid rates to align with what other state agencies are doing. Also, we are bringing some services in house. Other topics will include changes to the Fee Schedule, Financial Testing, etc. Commissioners will receive an update on the public forum feedback at its April Commissioners' meeting.

Needs Assessment

Deputy Director Raivo Murnieks reported OOD is reengaging with The Ohio State University. We are incorporating the provider agreements as part of the needs assessment analysis in terms of capacity. We anticipate the CRP assessment to be completed sometime in May. A Request for Proposal (RFP) will go out in July for the bigger needs assessment (three year cycle). The needs assessment should be up and running in October.

Public Comment

None

Adjourn

Commissioner Dillingham moved to adjourn the meeting, seconded by Commissioner Brown. Motion carried.